

# Warrior Martial Arts Enrolment Pack

## Terms and Conditions of Membership



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# Warrior MA Membership Policy Terms & Conditions

## 1. Membership Packages:

We offer a Four tiered system as highlighted below for Student Membership:

- **Entry** Train up to 1 **Lesson per week** - Fixed day(s) & times.
- **Elite** Train up to 2 **Lessons per week** - Fixed day(s) & times.
- **Excellence** Train up to 3 **Lessons per week** - Fixed day(s) & times.
- **Unlimited** Train as often as you want at all available classes.

**Pay As You Go** - £15 per session payable at the start of your class.

## 2. Period of Agreement/Cancellation:

Warrior MA Membership will continue until written notice to cancel is given for the Membership agreement to be terminated.

- Notice of cancellation requires a **ONE** month's paid notice period in writing.
- Classes run 50 weeks of the year, with the exception of a 2 week closure over the Christmas period.
- Fee's are due at the start of each calendar month and cannot be carried over due to lack of attendance.

## 3. Terms of Agreement:

### a) Payments

#### i. Enrolment

Enrolment at Warrior MA is lifetime. Therefore, enrolment fees will only be requested upon first enrolment. Enrolment Fees are non-refundable.

#### ii. Monthly Membership

- Monthly Fees are referred to as "Membership Lesson Fees"
- Membership Lesson Fees are payable promptly and in full on the 1st week of each month (for the month thereafter). Date of payment is set at the start of this agreement. Failure to make payment on this date will result in the payment being followed up by our administration team.
- Family Discount of 10% applies for 2 or more family members attending Warrior MA. Only applicable to immediate family paying from one account.
- Payments can be made by Direct Debit, Cash or Bank Transfer.
- Direct Debit payments are collected by **GoCardless**.
- Membership Lesson Fees are non-refundable.
- Monthly Membership Lesson Fee prices may be reviewed annually. Any changes will be notified in writing one month prior to any change taking effect.
- Any lessons attended outside of your selected membership package will be charged and the Direct Debit /Cash due will be adjusted for that month. Please ensure that you

discuss any changes to your training program with your instructor at the earliest possible time to prevent these additional charges being incurred.

### **iii. Late/Missed Payments**

- Late Payment of Monthly Membership Lesson Fees may result in you losing your secured booked session(s).
- Two consecutive missed payments or non-compliance with the default notice may result in the Monthly Membership being terminated.
- In the event of the membership being terminated, any amount still owed in respect of the Membership, equipment or any other amount owed will be required to be paid in full immediately.
- Any Direct Debits, or method of payment that comes back as unpaid, returned or recalled must be paid on demand as and when such a scenario occurs.

### **iv. Licences**

- Each Member of Warrior MA is required to have a Martial Arts Licence from WAKO.
- Licences are renewed annually at a cost to the Member.
- Members will be notified in writing prior to their licence renewal being due, this can be paid along with your normal fee's.

### **v. Pay As You Go (PAYG)**

- PAYG classes must be paid for in advance of the session beginning.
- Before attending a PAYG session, insure you have given your instructor notice of attendance.
- PAYG does not secure your space in a class, only monthly memberships guarantee your space.

### **vi. Equipment Orders**

- Orders for equipment must be paid in full at time of ordering. Items will be ordered on receipt of cleared payment.
- Note that personalisation/customisation may take 4-6 weeks from placement of order and payment.
- No refunds will be offered for personalisation/customisation unless it can be proven that the error was the fault of Warrior MA.

### **vii. Events/Gradings**

- Gradings take place 3x a year. With Advanced Gradings taking place 2x a year at weekend Advanced Courses.
- Events/Gradings must be paid for in advance by the date stipulated by Warrior MA.
- Events/Gradings are non-refundable, but are transferrable in exceptional circumstances.

### **viii. On Account Payments**

- Only in exceptional circumstances as agreed by Management will any payments be held "On Account".
- Any payments held "On Account" are expected to be paid as soon as possible. This includes but is not limited to anything purchased at the Dojo such as Merchandise, Equipment, Fees, licences etc.
- Any "On Account" Payments held for over 30 days are subject to an administration penalty of 10% if not paid within one month. Reminders will be sent to members, but please respect that we are not a credit service.

## **b) Annual Review**

- Membership fees and associated charges are reviewed annually and are subject to price increases.
- Written notice will be provided to members of any price increases.

## **c) Personal Information**

- Any change to your home address, email, phone numbers or other information given by you in connection with this agreement must be notified to us immediately.
- We adhere to the current GDPR regulations. And you must Opt-In to receive marketing and promotional materials.

## **d) Temporary Illness or Pregnancy**

- In the event of illness, injury or pregnancy, the membership can be suspended provided that a written notice is given alongside a doctor's note.
- A monthly retainer can be paid for the duration of illness/pregnancy in place of Monthly Membership Lesson Fees in order to maintain the member's place in a lesson. This must be agreed with Warrior MA at the beginning of the suspension period.

## **e) Mitigating Circumstances**

- If there is any special circumstance which you feel you need to discuss which are affecting your membership, please make an appointment to speak with your instructor.

## **4. Warrior MA Etiquette**

- Members must respect themselves and others while at our Dojo. Our Dojo is a safe space for personal development and inappropriate behaviour will not be tolerated.
- Please respect our training area and do not disrupt classes or interrupt instructors.
- All administration enquiries should be dealt with outside of class times. Please DO NOT disturb the Instructor during classes to discuss any matters.
- Instructors may be contacted via email or text to arrange an appropriate time to discuss your needs.
- Be seated in our Dojo training area if you are not a participant of a session. Spectators will be asked to leave if interfering or disturbing a training session. Stand up and join in if you want to be involved.

## **5. Member Photography & Recording Policy**

- Warrior MA encourages members and parents to feel happy with their achievements and have photographs and films of their special moments. Family and friends also want to be able to share the successes of their children when they have been part of a special event or activity.
- However, it's also important to be aware of child protection and safeguarding so please only ever focus photos and recordings of yourself or your own child and do not share images of others on social media platforms without asking.

# Warrior MA Ethos, Uniform & Equipment Code

## 6. Ethos/Dojo Code

We take Martial Arts seriously and the manner in which you come ready to train is very important.

As a Martial Artist you should be disciplined and take pride in your appearance as per our Dojo Code.

Take steps to ensure you follow our Uniform & Equipment Code. Come dressed and ready for your martial arts training each session:

- Always maintain a clean tidy uniform
- Tuck in T-shirts
- No chewing gum
- Hair should be tidy and out of eyes
- Nails should be kept short
- No Shoes to be worn in the Dojo training area
- Bare feet or socks on the matted area ONLY
- Remove or cover earrings and other piercings
- Wear the correct uniform for each discipline

**No Mobile Phones** in our Dojo training area (unless assisting training) - Your focus should be on your Martial Arts study and attention to training. It is inconsiderate to disturb other students (even when spectating) with a mobile phone. This is not the ethos of our Dojo.

**No Eating** in our Dojo training area - Chewing gum or sweets is a safety risk to yourself and consuming any food is not allowed.

**Be Seated** in our Dojo training area if you are not a participant of a session. Spectators will be asked to leave if interfering or disturbing a training session. Stand up and join in if you want to be involved.

**Embrace 'Do'** meaning 'the way' and '**Jo**' the 'place' - **Our Dojo**

If the door is shut to the training area a class is in session. Please respect this and do not disturb when entering.

**Be Disciplined** Bow when entering/leaving the Dojo. Insure belt is on at all times.

**Show Respect** All students and instructors have the right to train without judgement or distractions.

**Arrive with Humility** Leave your ego at the door. We are all here to learn and improve at our own pace.

**Stay Focused** Please arrive at least 5 minute early for your lesson to insure you are ready to train.

## **7. Warrior MA Equipment Requirements**

The following equipment requirements are in place which students must obtain prior to grading to stated belt and must then be brought with them and worn as necessary at all training sessions.

### **a) Equipment Requirements for Gradings**

- Grading to Red Belt & above - Gloves (Closed fingers, thumb attached, 10oz)
- Grading to Yellow Belt & above - Headguard and Gumshield
- Grading to Orange Belt & above - FootPads and ShinGuards
- Grading to Green Belt & above - Skipping Rope (recommended for fitness)

### **b) Optional but recommended equipment**

- Ladies Chest Protectors (12 Yrs+)
- Groin Guards (available for Men and Women)
- Elbow Guards (required for those competing in Points Fighting)

### **c) Equipment Etiquette**

- These equipment requirements stated for grades allow students/parents to purchase equipment over a period of time to spread cost. However, in the interest of safety the above equipment is recommended for all students regardless of grade.
- Please note when wearing a HeadGuard always wear a GumShield and no glasses may be worn (unless sport safe). Always wear ShinGuards when training with FootPads.
- All the above equipment and more can be purchased from Our Dojo. Failure to abide by these regulations may result in the student being unable to grade and or train in class.
- Makes sure you name/mark your equipment and be aware of our lost property policy.
- Specific Equipment is required for Tournament Competing, please ask you instructor for more information.

### **d) Lost Property Policy**

- Equipment left behind will be held and looked after by Warrior MA for 2 weeks. If the owner is not identified within this period we will dispose of the item appropriately.
- Please insure before leaving your class that you have collected all of your personal equipment.
- If you believe you have left something behind, contact your instructor immediately to confirm.
- To recollect lost property a 20 burpee penalty should be paid.

## 8. Warrior MA Uniform Code

There is a wide variety of uniform and clothing available, please follow code for classes you attend. Please keep in mind we are a Martial Arts School, not a fitness club. Students are all expected to wear appropriate Martial Arts Wear to classes.

### a) T-Shirts/Tops

- Students are expected to wear Warrior Martial Arts T-Shirts to training. These are available in Cotton as well as a Sports Poly-Blend.
- We also allow students to wear Wolf Pack, Team GB and Tournament T-Shirts to training.
- Ladies also have the option of wearing a Warrior MA Sports Vest to classes.

### b) Pants/Shorts

- Students are expected to wear Martial Arts Trousers/Shorts to training. These are available in a range of fabrics and styles.
- Martial Arts Trousers are available in Cotton, Satin or Sports Poly-Blend. These will need to be re-purchased for kids as they grow.
- Shorts are available in Kickboxing, Muay Thai and MMA style.

### c) Belt

- Students are expected to wear their current grade during the whole class. If your belt falls off during training, you put it back on at the earliest possible moment.

### d) Footwear

- If training on mats students must be barefoot or wearing socks for the duration of the class.
- If training on hard floor students may wear appropriate trainers for class. No school shoes or other inappropriate footwear.

## 9. Spectator Rules and Expectations

We think it's great for parents to be able to stay and watch their child do something they enjoy. However, it is imperative that they understand the following

- DO NOT coach from the side line. Our team are highly experienced Martial Artists. We do not require any parental assistance in the running of our classes. More importantly it is important for the child to know who to listen to during the session. Please refrain from calling out any instructions regardless of what your child is doing.
- Please remain silent. We ask that parents respectfully remain silent throughout the lesson. Talking on the sides or phones causes a large amount of background noise that can be very distracting for children during the class, as well as the instructors.
- If your child runs over to you without speaking to an instructor please send them back to us. It is important that the children respect the rules of the Dojo and do not leave the class without asking their instructors permission.
- We do not permit spectators during Adult Sessions.